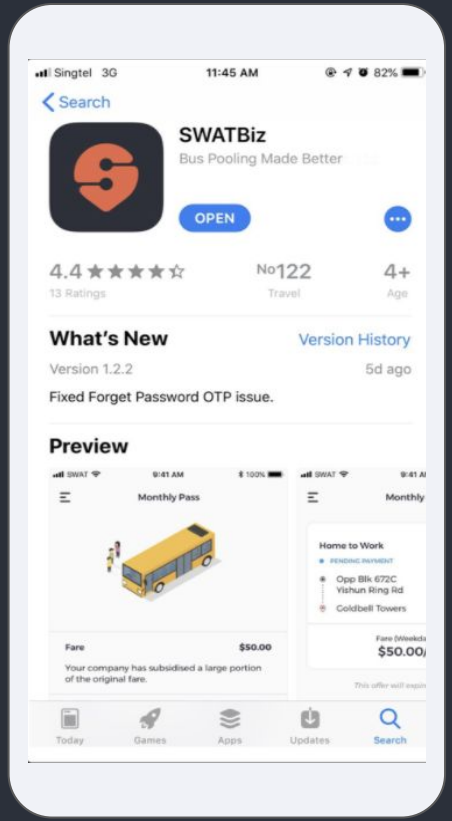
SWAT
MOBILITY
SWAT Passenger App Training
SWAT Mobility x WTS Airside

SWAT MOBILITY




Search for "SWAT**Biz**" (not SWATRide)
in your respective app store
(Apple, Google, Huawei)
or scan QR code on the right

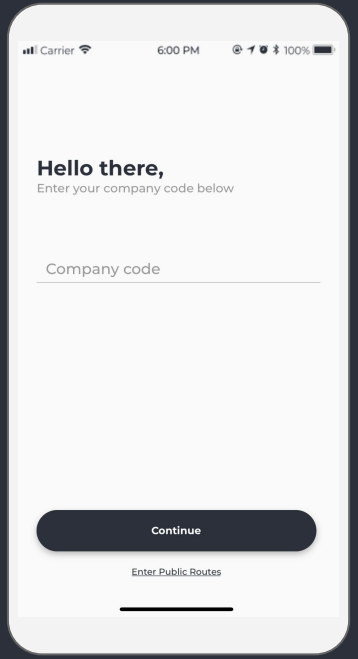
Tap to install

**Scan to download**

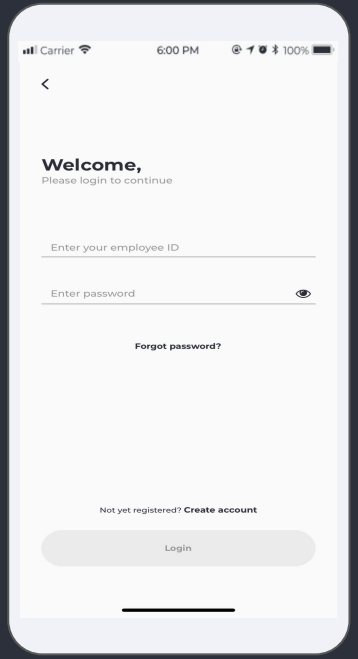
# 1 | Account Set-Up

SWAT MOBILITY

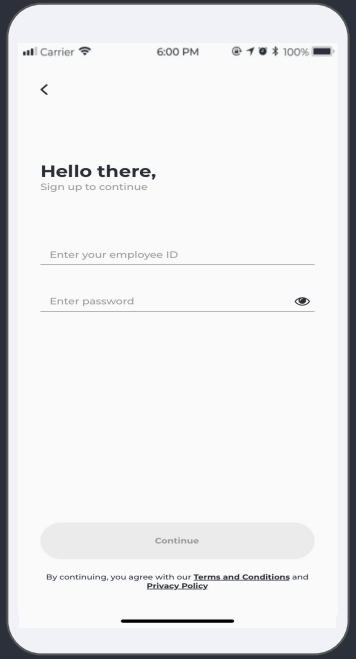
### Enter Company Code “SIAAH”



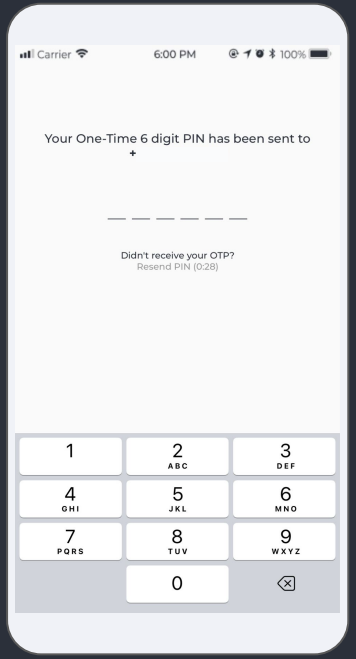

### Press ‘Create account’



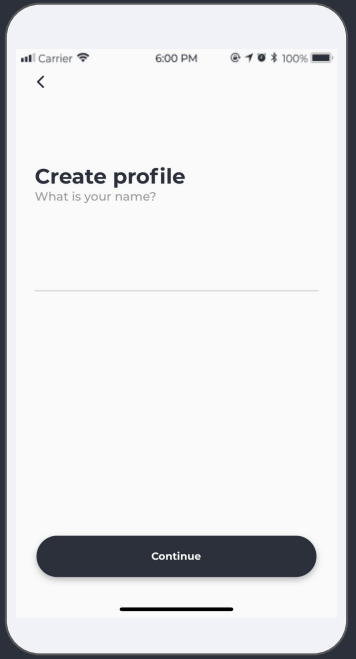

### Key In Company Email & Create Password




### Enter OTP Sent to Email or Phone Number



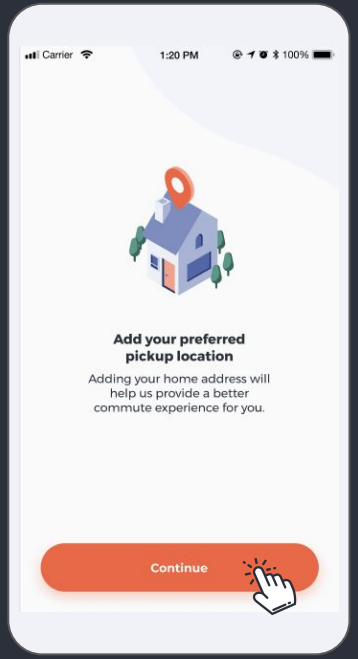

### Enter Your Name



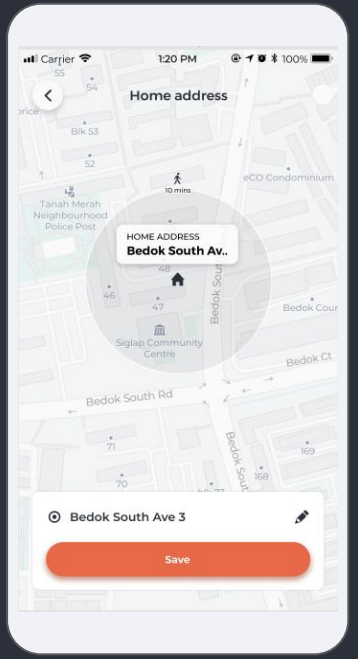
# 1 | Account Set-Up

SWAT MOBILITY

**Press ‘Continue’ to Add Your Preferred Pick-up Location**



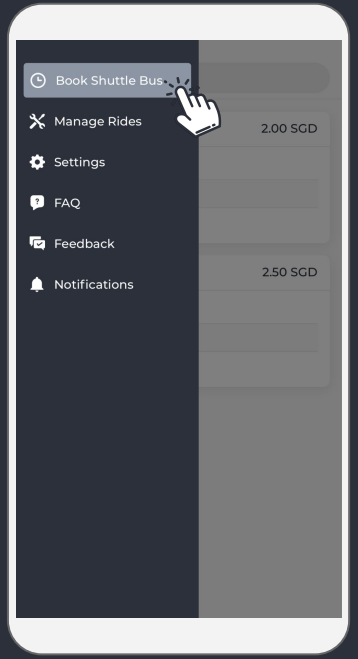

**Type or Use Pin to Select Your Exact Pick-up Location**



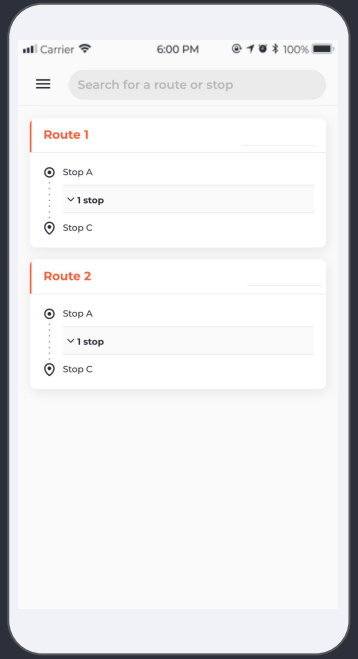
# 2 | Passenger Booking Flow (DFR)

SWAT MOBILITY

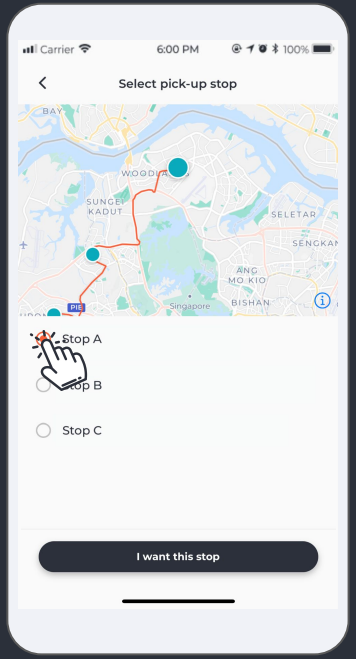
### Access the Side Menu
### Select 'Book Shuttle Bus'



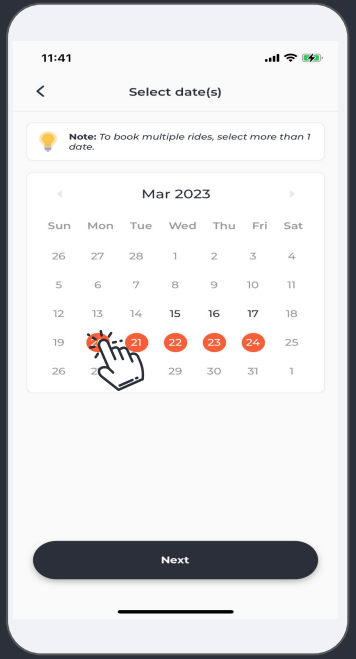

### Select from
### Available Routes



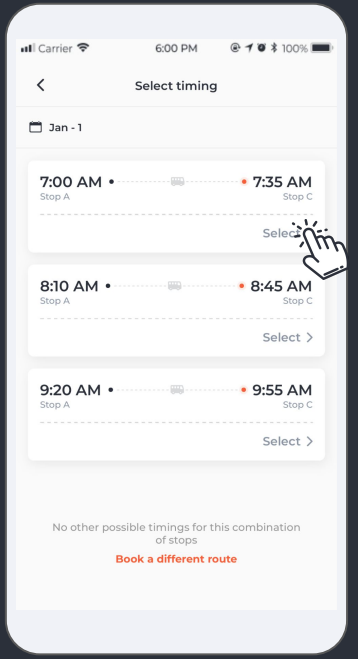

### Select Pick-up
### & Drop-off Stops




### Select Ride Date
**You may Select Multiple Dates**



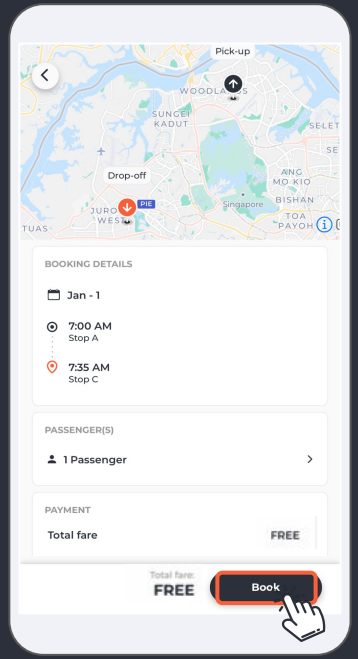

### Select Pick-up
### & Drop-off Timings



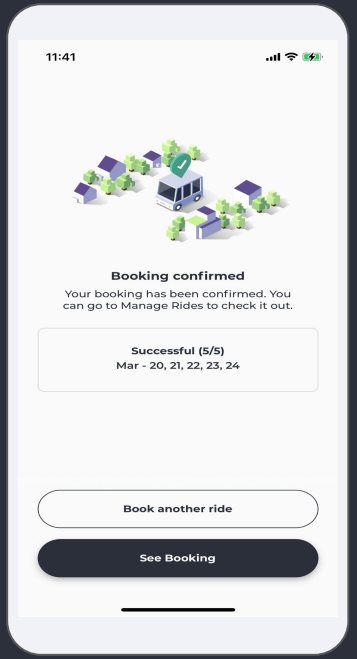
# 2 | Passenger Booking Flow (DFR)

SWAT MOBILITY

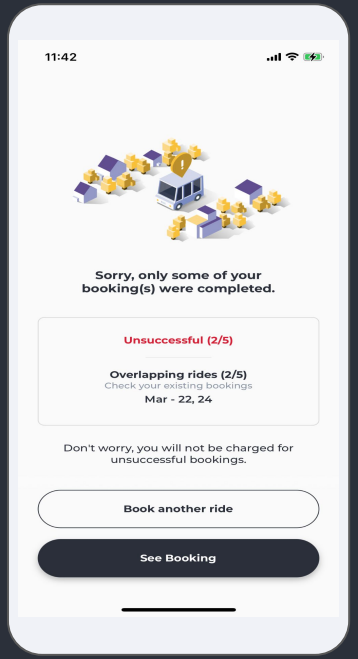
### Press ‘Book’




### All Bookings Confirmed



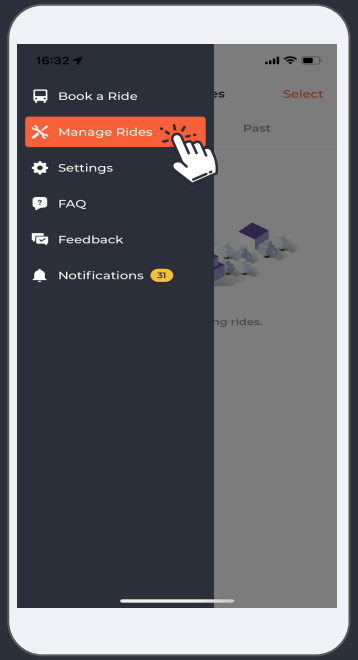

### Unsuccessful Bookings



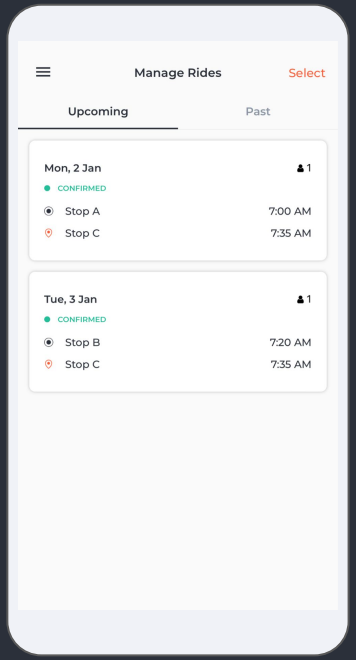
# 3 | Check Bookings

SWAT MOBILITY

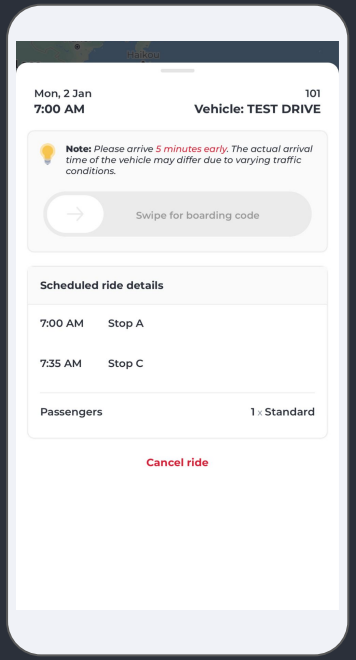
**Access the Side Menu 'Manage Rides'**




**To View more Details Tap on the Trip**



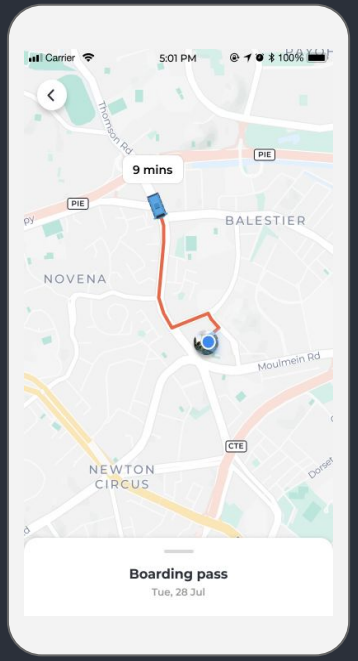

**Slide Up to View the Boarding Pass and Trip Details**



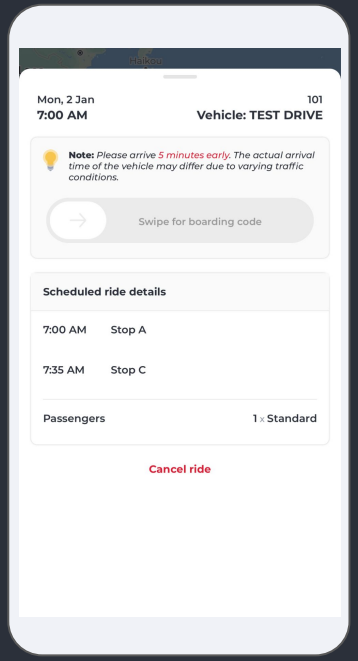
# 4 | On and After Trip

SWAT MOBILITY

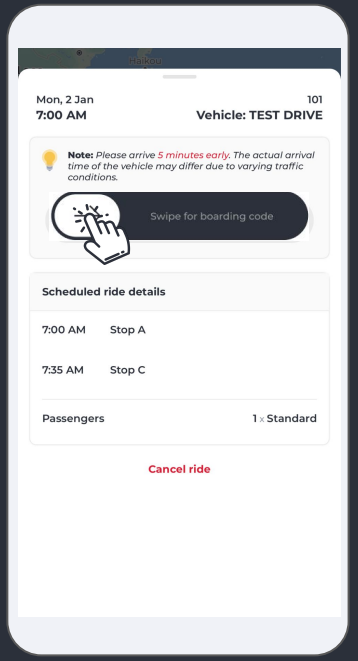
## View Bus Location and Estimated Arrival Time



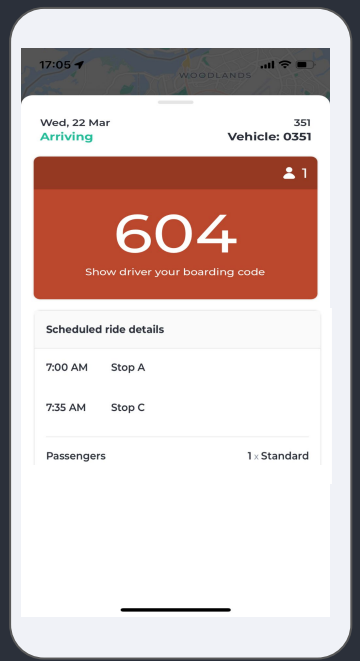

## View Trip Details on Boarding Pass



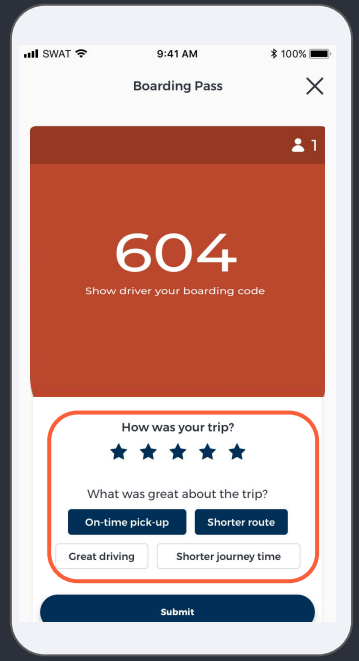

## Swipe Boarding Pass before Boarding the Bus




## Show the Bus Driver the Boarding Code



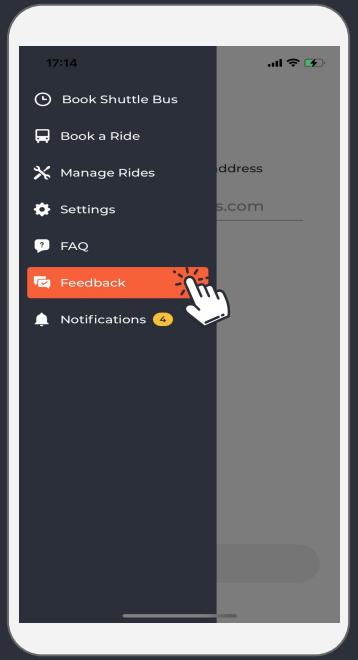

## Rate Trip and Provide Additional Feedback



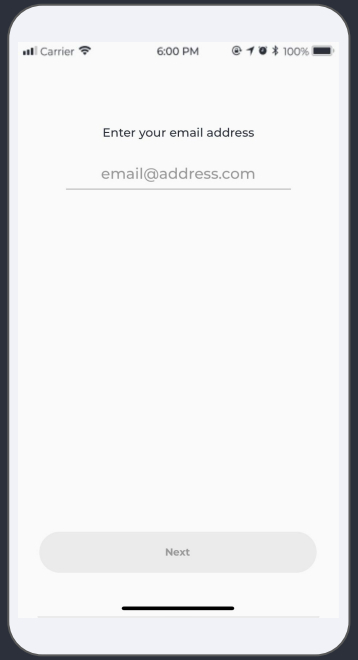
# 5 | Help and Feedback

SWAT MOBILITY

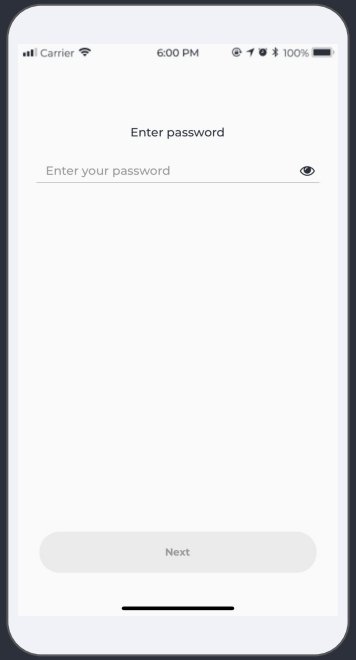
**Access the Side Menu Select ‘FAQ’ or ‘Feedback’**



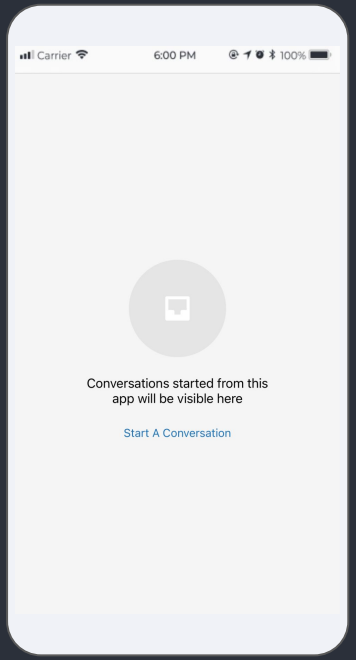

**Enter your Email Address**



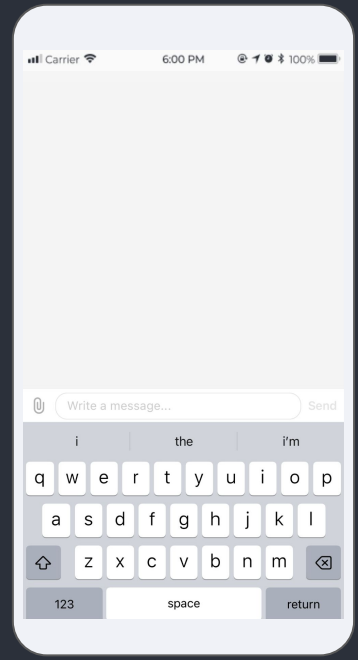

**Enter your SWATBiz Password**




**Click “Start a Conversation”**




**Report any Issues or Ask for Help**



# Service Details

# A | Service Timings

SWAT MOBILITY

| Morning (7am to 10am) | |
|---|---|
| **Stop** | **Time** |
| ALH Core D | 07:00 AM |
| B10 | 07:15 AM |
| B5 | 07:17 AM |
| ALH Core D | 07:30 AM |
| B10 | 07:45 AM |
| B5 | 07:47 AM |
| ALH Core D | 08:00 AM |
| B10 | 08:15 AM |
| B5 | 08:17 AM |
| ALH Core D | 08:30 AM |
| B10 | 08:45 AM |
| B5 | 08:47 AM |
| ALH Core D | 09:00 AM |
| B10 | 09:15 AM |
| B5 | 09:17 AM |
| ALH Core D | 09:30 AM |
| B10 | 09:45 AM |
| B5 | 09:47 AM |
| ALH Core D | 10:00 AM |

| Afternoon (11am to 2pm) | |
|---|---|
| **Stop** | **Time** |
| ALH Core D | 11:00 AM |
| B10 | 11:15 AM |
| B5 | 11:17 AM |
| ALH Core D | 11:30 AM |
| B10 | 11:45 AM |
| B5 | 11:47 AM |
| ALH Core D | 12:00 PM |
| B10 | 12:15 PM |
| B5 | 12:17 PM |
| ALH Core D | 12:30 PM |
| B10 | 12:45 PM |
| B5 | 12:47 PM |
| ALH Core D | 01:00 PM |
| B10 | 01:15 PM |
| B5 | 01:17 PM |
| ALH Core D | 01:30 PM |
| B10 | 01:45 PM |
| B5 | 01:47 PM |
| ALH Core D | 02:00 PM |

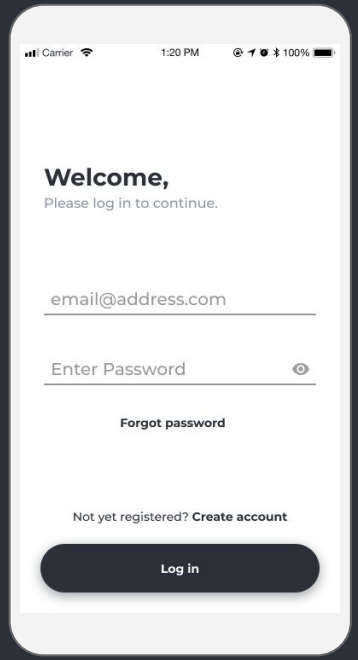
| Evening (4pm to 7 pm) | |
|---|---|
| **Stop** | **Time** |
| ALH Core D | 4:00 PM |
| B10 | 4:15 PM |
| B5 | 4:17 PM |
| ALH Core D | 4:30 PM |
| B10 | 4:45 PM |
| B5 | 4:47 PM |
| ALH Core D | 5:00 PM |
| B10 | 5:15 PM |
| B5 | 5:17 PM |
| ALH Core D | 5:30 PM |
| B10 | 5:45 PM |
| B5 | 5:47 PM |
| ALH Core D | 6:00 PM |
| B10 | 6:15 PM |
| B5 | 6:17 PM |
| ALH Core D | 6:30 PM |
| B10 | 6:45 PM |
| B5 | 6:47 PM |
| ALH Core D | 7:00 PM |

# Appendix

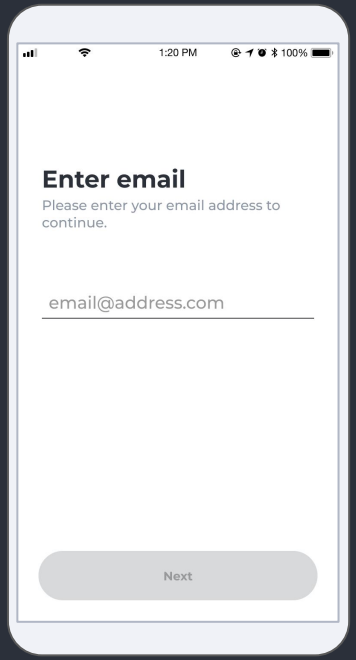
# A | Reset Password

SWAT MOBILITY

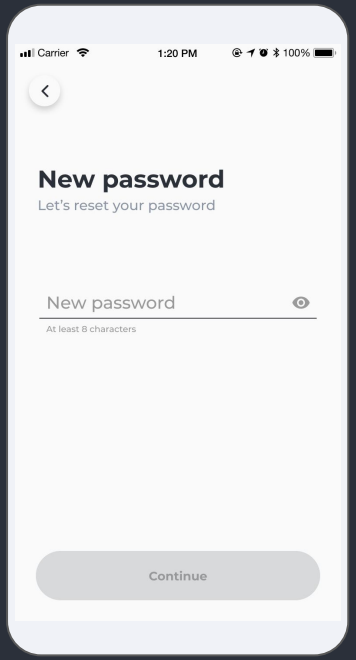
**Click 'Forgot Password'**

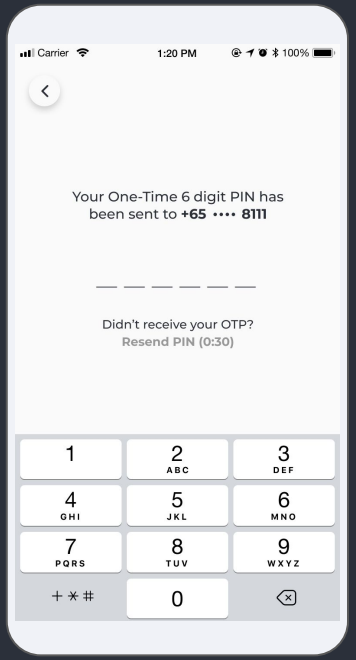



**Enter Employee ID/ Email Address**




**Enter New Password**




**Enter OTP**