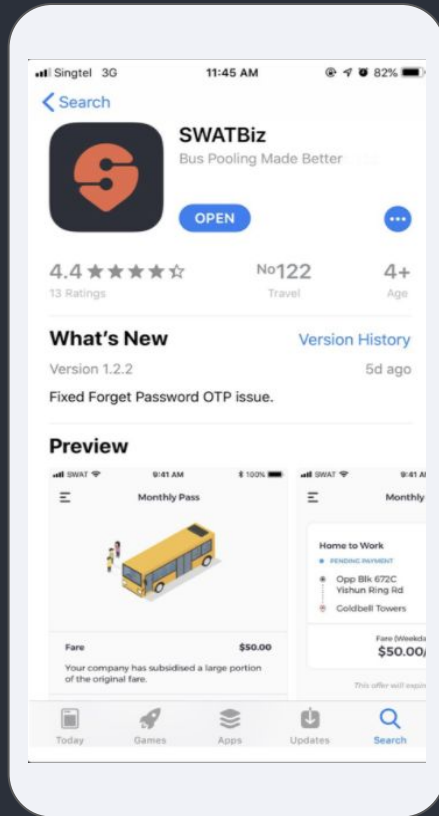




SWAT
MOBILITY

SWAT Passenger App Training

SWAT Mobility x WTS Airside



Search for “SWATBiz” (not SWATRide)
in your respective app store
(Apple, Google, Huawei)
or scan QR code on the right

Tap to install



Scan to download

1 | Account Set-Up



Enter
Company Code "SIAAH"

This is the first screen of the account setup process. It has a white background and a status bar at the top showing 'Carrier', '6:00 PM', and '100%' battery. The main text says 'Hello there,' followed by 'Enter your company code below'. There is a text input field with the placeholder 'Company code'. At the bottom, there is a dark blue 'Continue' button and a link that says 'Enter Public Routes'.

Press
'Create account'

This is the second screen, a 'Welcome' screen. It has a white background and a status bar at the top. The main text says 'Welcome,' followed by 'Please login to continue'. There are two text input fields: 'Enter your employee ID' and 'Enter password' (with an eye icon for toggling visibility). Below the password field is a link 'Forgot password?'. At the bottom, there is a light gray 'Login' button and a dark blue 'Create account' button.

Key In Company
Email & Create
Password

This is the third screen, a 'Hello there' screen. It has a white background and a status bar at the top. The main text says 'Hello there,' followed by 'Sign up to continue'. There are two text input fields: 'Enter your employee ID' and 'Enter password' (with an eye icon for toggling visibility). At the bottom, there is a dark blue 'Continue' button and a link that says 'By continuing, you agree with our Terms and Conditions and Privacy Policy'.

Enter OTP Sent
to Email or
Phone Number

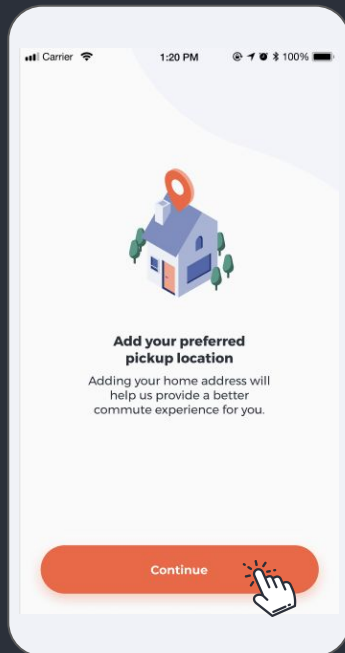
This is the fourth screen, an 'Enter OTP' screen. It has a white background and a status bar at the top. The main text says 'Your One-Time 6 digit PIN has been sent to' followed by a plus sign and a dashed line. Below this is a link 'Didn't receive your OTP? Resend PIN (0/26)'. At the bottom, there is a numeric keypad with digits 1-9, 0, and a backspace icon.

Enter
Your Name

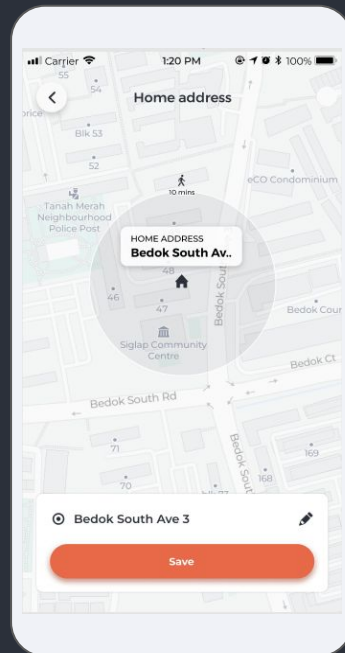
This is the fifth screen, a 'Create profile' screen. It has a white background and a status bar at the top. The main text says 'Create profile' followed by 'What is your name?'. There is a text input field. At the bottom, there is a dark blue 'Continue' button.

1 | Account Set-Up

Press 'Continue'
to Add Your Preferred
Pick-up Location

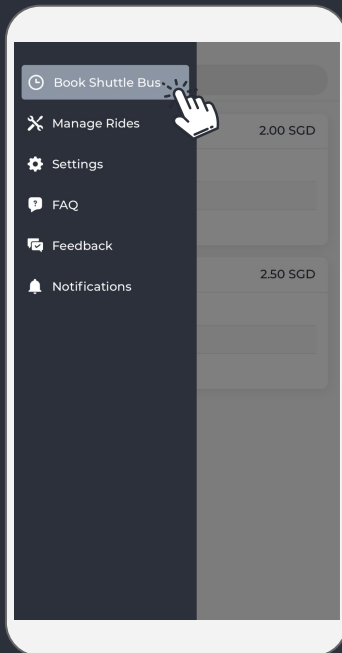


Type or Use Pin
to Select Your Exact
Pick-up Location

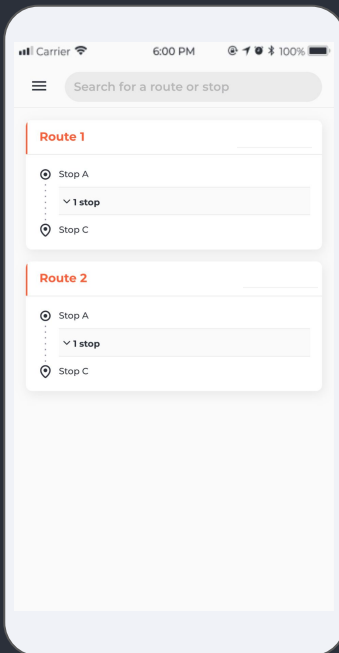


2 | Passenger Booking Flow (DFR)

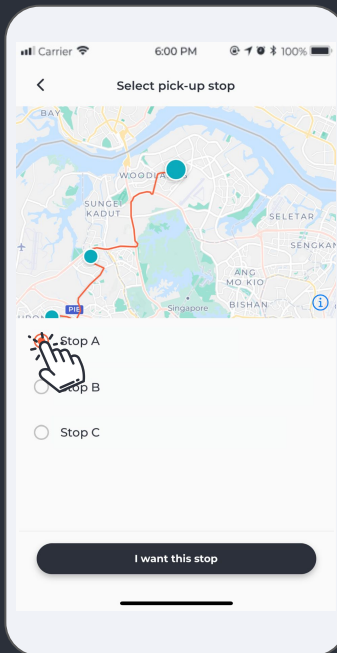
Access the Side Menu
Select 'Book Shuttle Bus'



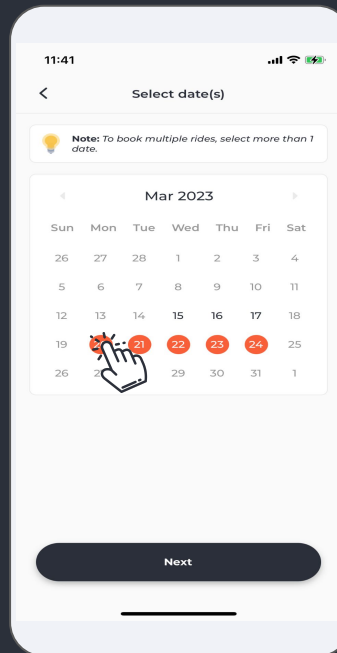
Select from
Available Routes



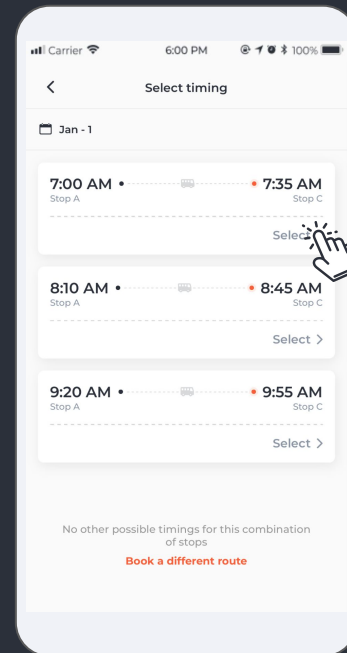
Select Pick-up
& Drop-off Stops



Select Ride Date
You may Select
Multiple Dates

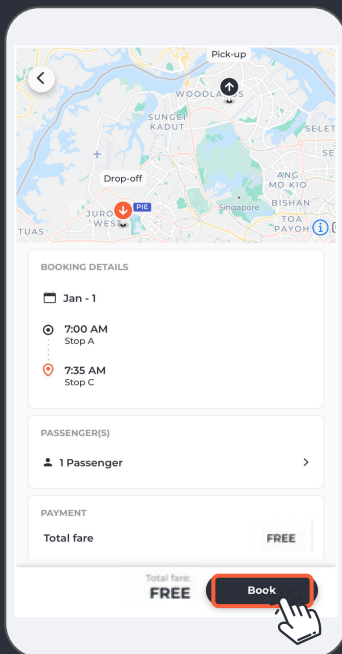


Select Pick-up
& Drop-off Timings

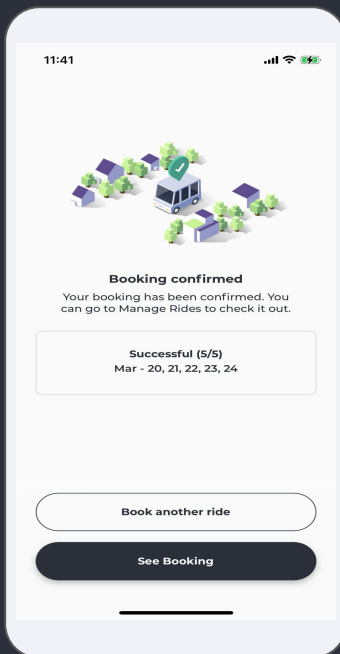


2 | Passenger Booking Flow (DFR)

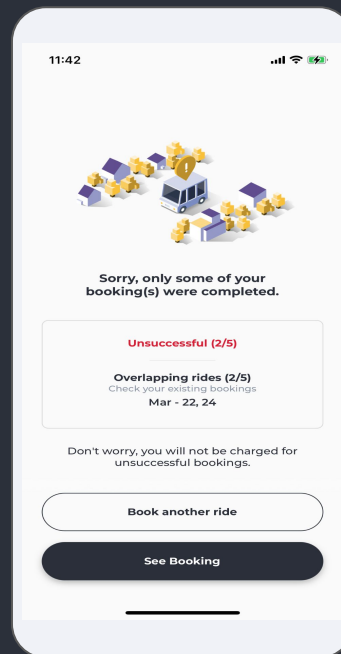
Press 'Book'



All Bookings
Confirmed

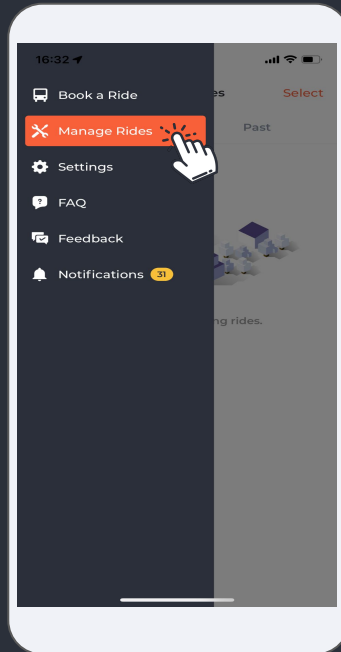


Unsuccessful
Bookings

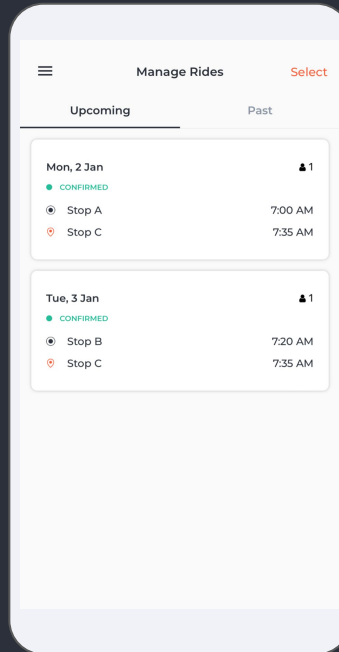


3 | Check Bookings

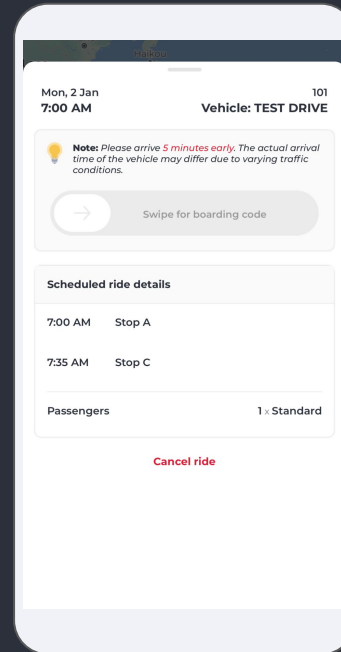
Access the Side Menu
'Manage Rides'



To View more Details
Tap on the Trip



Slide Up to View
the Boarding Pass
and Trip Details



4 | On and After Trip



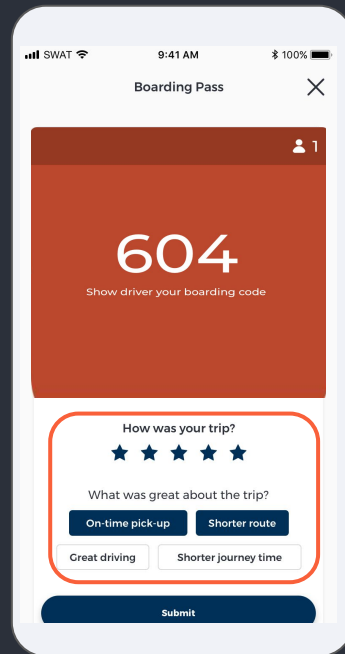
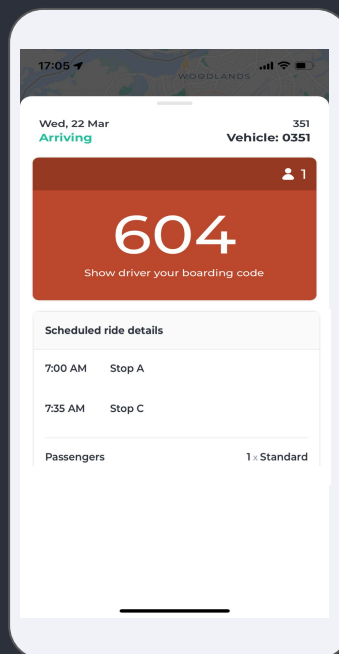
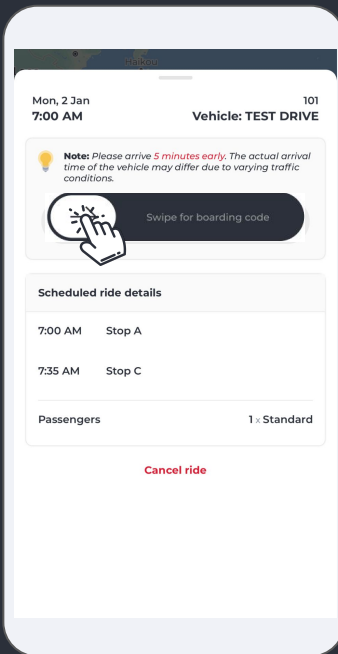
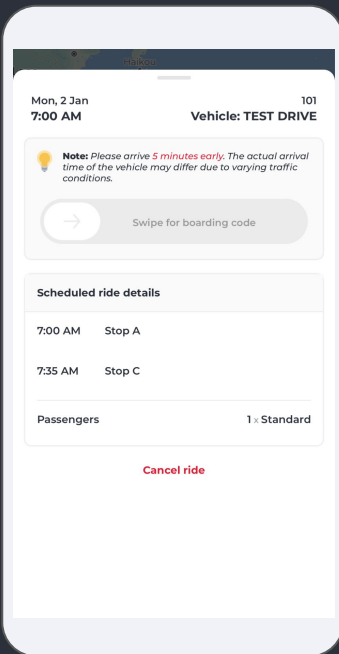
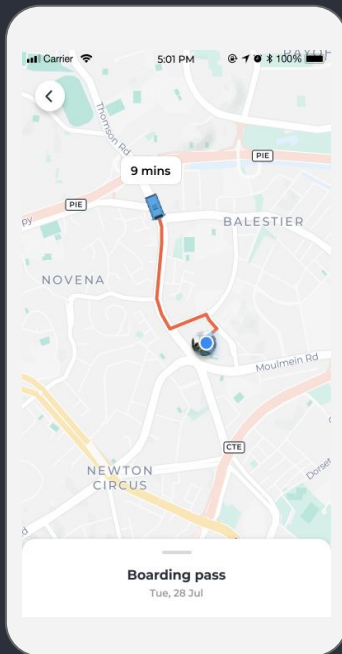
View Bus Location and
Estimated Arrival Time

View Trip Details on
Boarding Pass

Swipe Boarding
Pass before
Boarding the Bus

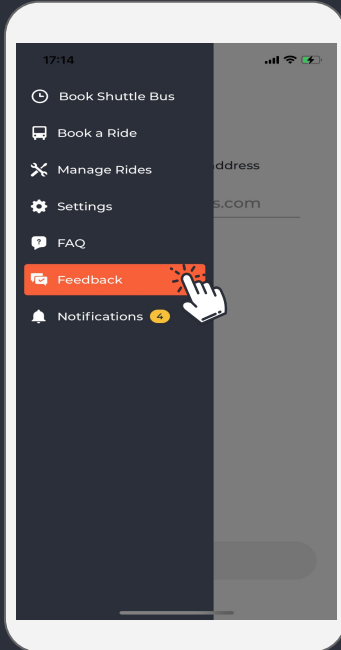
Show the Bus Driver
the Boarding Code

Rate Trip and
Provide Additional
Feedback

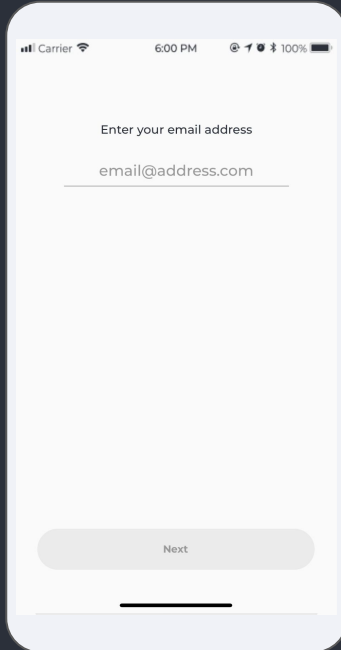


5 | Help and Feedback

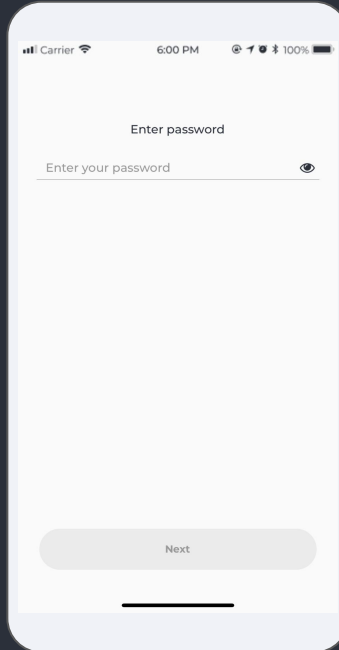
Access the Side Menu
Select 'FAQ' or 'Feedback'



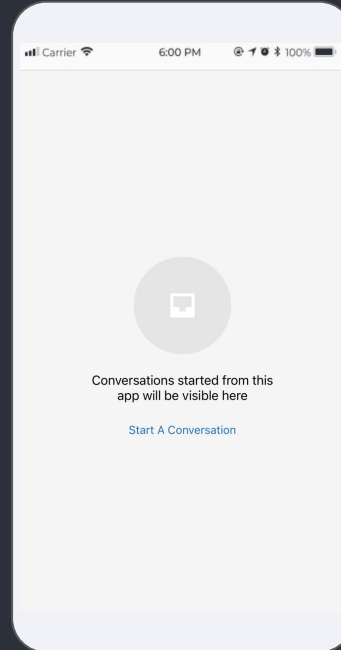
Enter your
Email Address



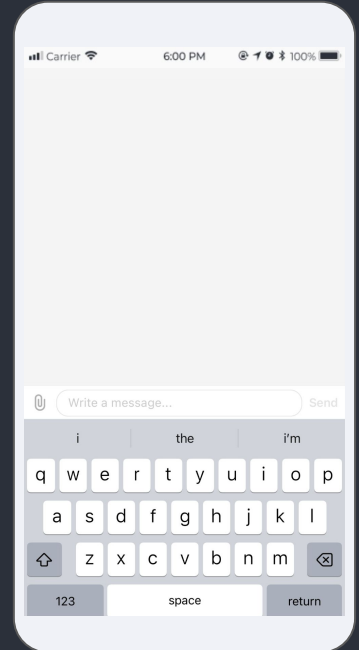
Enter your
SWATBiz Password



Click
"Start a
Conversation"



Report any Issues
or Ask for Help





Service Details

A | Service Timings

Morning (7am to 10am)	
Stop	Time
ALH Core D	07:00 AM
B10	07:15 AM
B5	07:17 AM
ALH Core D	07:30 AM
B10	07:45 AM
B5	07:47 AM
ALH Core D	08:00 AM
B10	08:15 AM
B5	08:17 AM
ALH Core D	08:30 AM
B10	08:45 AM
B5	08:47 AM
ALH Core D	09:00 AM
B10	09:15 AM
B5	09:17 AM
ALH Core D	09:30 AM
B10	09:45 AM
B5	09:47 AM
ALH Core D	10:00 AM

Afternoon (11am to 2pm)	
Stop	Time
ALH Core D	11:00 AM
B10	11:15 AM
B5	11:17 AM
ALH Core D	11:30 AM
B10	11:45 AM
B5	11:47 AM
ALH Core D	12:00 PM
B10	12:15 PM
B5	12:17 PM
ALH Core D	12:30 PM
B10	12:45 PM
B5	12:47 PM
ALH Core D	01:00 PM
B10	01:15 PM
B5	01:17 PM
ALH Core D	01:30 PM
B10	01:45 PM
B5	01:47 PM
ALH Core D	02:00 PM

Evening (4pm to 7 pm)	
Stop	Time
ALH Core D	4:00 PM
B10	4:15 PM
B5	4:17 PM
ALH Core D	4:30 PM
B10	4:45 PM
B5	4:47 PM
ALH Core D	5:00 PM
B10	5:15 PM
B5	5:17 PM
ALH Core D	5:30 PM
B10	5:45 PM
B5	5:47 PM
ALH Core D	6:00 PM
B10	6:15 PM
B5	6:17 PM
ALH Core D	6:30 PM
B10	6:45 PM
B5	6:47 PM
ALH Core D	7:00 PM

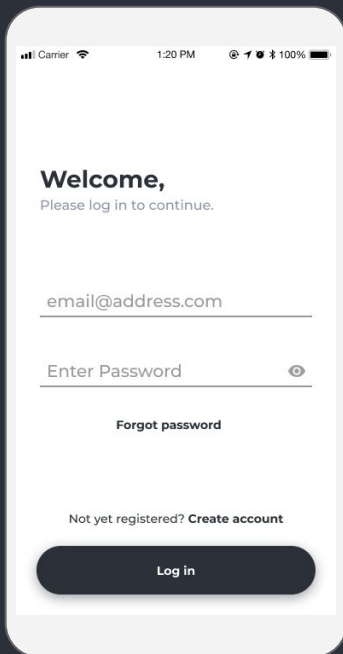


Appendix

A | Reset Password



Click 'Forgot Password'

A mobile app screen titled 'Welcome,' with the subtitle 'Please log in to continue.' It features two input fields: the first is pre-filled with 'email@address.com' and the second is labeled 'Enter Password' with an eye icon. Below the fields is a 'Forgot password' link. At the bottom, there is a 'Not yet registered? Create account' link and a large black 'Log in' button.

Carrier 1:20 PM 100%

Welcome,
Please log in to continue.

email@address.com

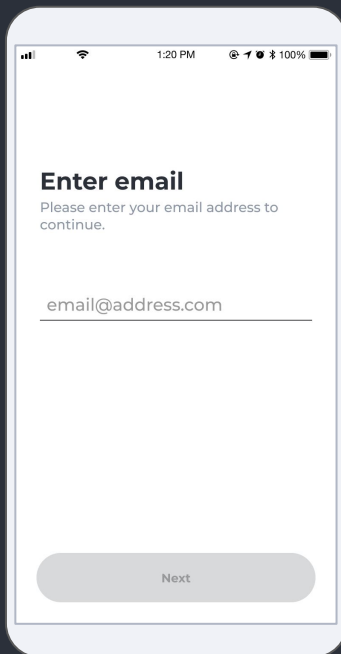
Enter Password

[Forgot password](#)

Not yet registered? [Create account](#)

Log in

Enter Employee ID/
Email Address

A mobile app screen titled 'Enter email' with the subtitle 'Please enter your email address to continue.' It features a single input field pre-filled with 'email@address.com'. At the bottom is a grey 'Next' button.

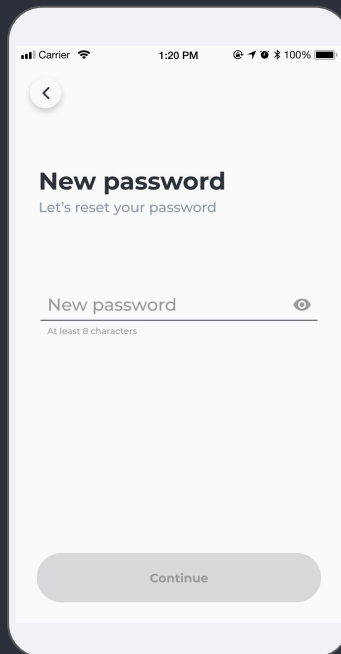
Carrier 1:20 PM 100%

Enter email
Please enter your email address to continue.

email@address.com

Next

Enter New Password

A mobile app screen titled 'New password' with the subtitle 'Let's reset your password'. It features a single input field labeled 'New password' with an eye icon and a small note 'At least 8 characters' below it. At the bottom is a grey 'Continue' button.

Carrier 1:20 PM 100%

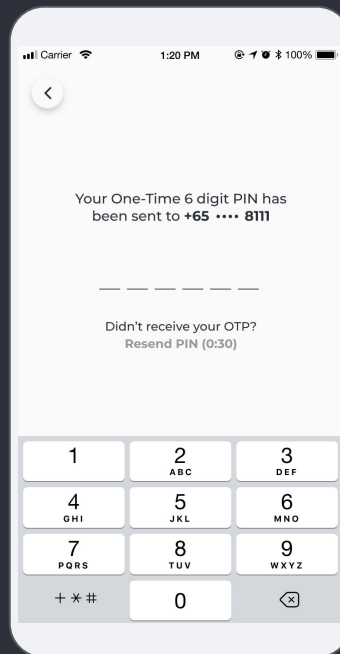
New password
Let's reset your password

New password

At least 8 characters

Continue

Enter OTP

A mobile app screen for entering a One-Time Password (OTP). It displays the message 'Your One-Time 6 digit PIN has been sent to +65 8111' followed by six dashes for input. Below this is a link 'Didn't receive your OTP? Resend PIN (0:30)'. At the bottom is a numeric keypad with digits 1-9, 0, and symbols for backspace and a special key.

Carrier 1:20 PM 100%

Your One-Time 6 digit PIN has been sent to +65 8111

Didn't receive your OTP?
Resend PIN (0:30)

1 2 3
4 5 6
7 8 9
+ * # 0